OTOA Contract Classes: Custom Courses for Agencies

Agency Custom Training — On-Site, Mission-Specific

Bring OTOA instruction directly to your agency with training designed around your operational needs, policies, and environment.

? Designed Specifically for Agency In-Service Training
OTOA Contract Classes support annual or periodic in-service requirements while eliminating travel time, hotels, and unnecessary time away from duty.

What This Training Covers

Contract Classes may include in-service instruction in:

- **Firearms** — duty pistol, carbine, fundamentals, low-light, decision-making
- **Response Tactics** — active threat response, movement, communication, casualty care integration
- **Patrol Operations** — single-officer and small-unit response, coordination, tactics
- **SWAT Operations** — team tactics, leadership, patrol/SWAT integration, mission-specific training

How the Program Works

Each class is developed with agency leadership and training staff to identify objectives, gaps, and desired outcomes. Based on that assessment, OTOA builds a **custom in-service curriculum** using proven methodologies and instructional standards.

Courses are available in **one- to five-day formats** and can be structured for patrol, SWAT, supervisors, or blended groups. Training is conducted at your facility or another approved location.

In-Service Training: Bring OTOA to You vs. Sending Personnel Out

Bring OTOA to Your Agency **Recommended**

- **Designed as Agency In-Service Training**

- Custom-built around your policies, equipment, and mission
- Conducted **at your facility or approved location**
- **No hotels, no airfare, no mileage reimbursement**
- Minimal time away from duty
- Trains multiple personnel at once
- Built for patrol, SWAT, supervisors, or blended groups
- Delivered in your real operating environment
- Focused on response, decision-making, and life-saving outcomes

Send Personnel to Off-Site Training

- Often not aligned with in-service requirements
- Generic curriculum built for a broad audience
- Requires travel to an external site
- Travel, lodging, per diem, and overtime costs
- Extended time off-shift and backfill required
- Limited seats; personnel attend individually
- Typically, role-specific, not integrated
- Training occurs in unfamiliar settings
- Focus varies by course and provider

In-service training should fit your agency—not force your agency to fit the training.

Administrative Control & Access

Upon contracting, agencies receive a **custom registration code** providing exclusive access to their specific in-service training course. Enrollment, course materials, and administrative tracking are limited to the contracting agency.

At-a-Glance

Training Type
Agency In-Service Training

Delivery
On-site (agency-approved locations)

Duration
1–5 days

Audience
Patrol, SWAT, supervisors, blended groups

Curriculum
Fully customized to agency needs

Instruction
Delivered by vetted OTOA instructors

Purpose & Outcomes

OTOA Contract Classes strengthen operational readiness, reinforce sound decision-making under stress, and improve coordination across roles and units. As an **agency in-service training solution**, the focus is on reinforcing critical skills and preparing personnel for real-world incidents involving immediate risk to life.

You tell us what you need. We build the training. Your personnel are better prepared to respond and save lives.

Contact OTOA Training

EMAIL
training@otoa.org

PHONE
(216) 282-7928